

How the 2020 Census will invite everyone to respond



What to Expect in the Mail

When it's time to respond, most households will receive an invitation in the mail. Every household will have the option of responding online, by mail, or by phone.

Depending on how likely your area is to respond online, you'll receive either an invitation encouraging you to respond online or an invitation along with a paper questionnaire.

Letter Invitation

Most areas of the country are likely to respond online, so most households will receive a letter asking you to go online to complete the census questionnaire.

We plan on working with the U.S. Postal Service to stagger the delivery of these invitations over several days. This way we can spread out the number of users responding online, and we'll be able to serve you better if you need help over the phone.

Letter Invitation and Paper Questionnaire

Areas that are less likely to respond online will receive a paper questionnaire along with their invitation. The invitation will also include information about how to respond online or by phone.

PO Boxes

Census forms will not be delivered to Post Office Boxes. Instead, watch for a form to be delivered to your home. You can submit your response before you receive your paper invitation. You can use your computer, smart phone, or tablet to respond to the census at my2020census.gov. To submit your answers over the phone, call [844-330-2020](tel:844-330-2020).

We understand you might miss our initial letter in the mail.

Every household that hasn't already responded will receive reminders and will eventually receive a paper questionnaire.

It doesn't matter which initial invitation you get or how you get it—we will follow up in person with all households that don't respond.

If you need help filling out your questionnaire.

You can visit your local library, city, or county office. Staff will be available to help you fill out your questionnaire on a computer.

WHAT WE WILL SEND IN THE MAIL	
On or between	You'll receive:
March 12-20	An invitation to respond online to the 2020 Census. (Some households will also receive paper questionnaires.)
March 16-24	A reminder letter.
	If you haven't responded yet:
March 26-April 3	A reminder postcard.
April 8-16	A reminder letter and paper questionnaire.
April 20-27	A final reminder postcard before we follow up in person.

Don't be left out of the count!

Complete your form online at my2020census.gov or by phone at [844-330-2020](tel:844-330-2020).